



IT Support Team

“The IT Support Team is a welcoming and forward-thinking team dedicated to providing the best possible service to our end users, with a focus on minimizing downtime and preventing disruptions to daily operations.”

At Wood Green Academy, we have a highly motivated and driven team of IT professionals who are committed to ensuring all students and staff receive excellent IT support.

The IT Department consists of 4 members of staff who are committed to providing excellent customer service.

Our current postholders include:

ICT Systems Manager	Mr B Sheehan
ICT Technician	Mr K Harper
ICT Technician	Mr S Kyte
Content Creator	Mr J Uppal

Key Highlights

Welcoming and Inclusive:

We pride ourselves on creating a welcoming and inclusive environment where all team members are friendly, approachable, and easy to get along with. We value collaboration and teamwork.

Embracing Technology:

We are always on the lookout for the latest technologies and stay ahead of the curve by adopting innovative solutions. We believe in staying current with industry trends and advancements.

Forward Thinkers:

Our team is composed of forward thinkers who adapt to changing times and technology. We proactively anticipate the needs of our end users and implement solutions to enhance their experience.

Minimizing Downtime:

We understand the importance of maintaining uninterrupted services. Our department is committed to minimizing downtime and swiftly resolving any technical issues to ensure a seamless user experience.

Disruption Prevention:

We take a proactive approach to prevent disruptions to daily operations, especially in critical areas such as educational environments. Our focus is on keeping everything running smoothly.

Department Resources:

At Wood Green Academy we have a shared department office and several server / network hub rooms. We support a range of devices including Desktops, Laptops, iPads and various other electronic devices.

We support approximately 1,600 students, 200 staff and over 1,800 devices, including Windows servers, laptops and desktops, iPads, projectors, interactive displays and printers.

If you're a tech enthusiast who values teamwork, innovation, and a friendly work environment, we encourage you to consider joining our IT Support Department. We're looking for individuals who share our commitment to excellence and who want to contribute to our mission of providing top-notch support to our end users.

"Pupils love coming into school, which is why they attend so regularly. Their behaviour in school and around lessons is exemplary. Relationships between staff and students are very strong"

OFSTED Report 2020

I look forward to hearing from you.

Ben Sheehan

ICT Systems Manager